

Öğr. Gör. Duygu Salman Öztürk (Ph.D.c.)

Araştırma Konuları

- Çeşitlilik (Farklılık) Yönetimi
- Turizmin sosyo-kültürel etkileri
- Turizm sektöründe eşitlik, ayrımcılık
- Kurum/örgüt kültürü
- Duygusal İş Yükü

Eğitim

Doktora	Bilgi Üniversitesi, Organization Studies, expected 2012
Yüksek Lisans	City University of New York, Weissman School of Arts and Sciences, Industrial/Organizational Psychology, 2003
Lisans	Boğaziçi Üniversitesi, Turizm İşletmeciliği, 2000

İletişim

E-mail: duygu.salman@boun.edu.tr

Web Adresi:

Telefon: +90 (212) 359 6983

Adres

Boğaziçi Üniversitesi, Turizm İşletmeciliği Bölümü, Hisar Kampüs 34342 - Bebek, İstanbul

Yayınlar

Alan Endeksli Uluslararası Makaleler

Salman, D. and Uygur, D. (2010). "Creative Tourism and emotional labor: an investigatory model of possible interactions", *International Journal of Culture, Tourism and Hospitality Research*, vol.4 no.3, pp. 186-197.

Uluslararası Bildiriler:

Salman,D., Sayın,S. and Teoman,T. (2000). *Socio-Cultural Impacts of Tourism on Host Community: Case Of Safranbolu*, Technology Impact on Cultural Tourism Conference, Boğaziçi Üniversitesi, 2000.

Salman,D., Yıldız,E. and Himmetoğlu,B. (2006). *Tourism Education's Response to Customer Based Diveristy: An Exploratory Research to Define the Essential Competencies to Perform Effectively in a Diverse Environment*. Critical Issues in Leisure and Tourism Educations, UK, 2006.

Salman-Öztürk, D., Karayel, C. and Nasöz,P. (2008). *Employees on Service Stage: Emotional Labor and Its Multilevel Consequences*, International Colloquium on Tourism and Leisure Chiang Mai-Thailand, 2008. (Best Paper Award – En iyi bildiri ödülü)

Salman and Uygur (2009). *Creative tourism in the city: How far can the tourist go? Cities as Creative Spaces for Cultural Tourism Conference*, Boğaziçi University, 2009.

Salman D., Balaman G., Öztetikler H. (2011). *Equality, Nondiscrimination and Diversity at Work: An Investigation of the HR Managers of Five-star Hotels in Istanbul*, Advances in Hospitality and Tourism Marketing and Management Conference, Boğaziçi University, 2011

Editorial

Salman, D. (2010). Rethinking of Cities, Culture and Tourism within a Creative Perspective. *PASOS-Revista de Turismo y Patrimonio Cultural*. vol.8, no.3, pp.1-5.

Kitap Eleştirileri

Salman, D. (2012). Review of "Class Acts: Service and Inequality in Luxury Hotels", *PASOS*, vol.10, no.2, March 2012.